## **Inland Empire Gymnastics Academy**

263 W. Orange Show Lane • San Bernardino, California 92408 (909) 383-6655 • www.inlandempiregymnastics.com



June 8, 2020

Dear Inland Empire Gymnastics Academy Families:

**This letter brings the news that we have all been waiting for...IEGA is REOPENING!** This past Friday, San Bernardino County gave the green light to gyms and fitness facilities to begin reopening after June 12. Based on the County's forced closure mandates, we fall into this industry category and, because our reopening plans meet or exceed the COVID-19 Industry Guidance for both Fitness Studios and Day Camps, we are confident in moving ahead toward reopening on Monday, June 15.

This letter contains lots of important information for you to review, as your student gets ready to come back to class. Details about the IEGA Reopening Plan, which will happen in 3 Phases, are laid out below and three very important documents have been attached for you to review as well.

- 1. The first attachment is IEGA's <u>Guide to Returning to Instruction</u>, which details many of the health and safety practices and protocols that have been instituted to ensure the safety of your student and our staff.
- 2. The second attachment is the new <u>COVID-19 Assumption of Risk and Liability Waiver</u>, which will need to be signed and returned on, or before, your student's first day in the gym.
- 3. The final attachment, which will also need to be signed prior to returning to class, is the <u>IEGA</u><u>Parent Video Release Agreement</u>. One of the major components of being able to reopen, AND meet the required reduction in building occupancy, is limiting parent viewing from inside the gym. However, in order to make remote viewing possible, IEGA has made a major investment in bringing fiber broadband into our building and is in the process of installing a closed circuit, live streaming video system (Spot TV<sup>®</sup>), which will enable parents to watch their students from their car, home or even while having a cup of coffee at Starbucks. Spot TV<sup>®</sup> is an industry leader, with a camera system and streaming app uniquely designed for gymnastics, dance, and youth sports centers. For more information about Spot TV<sup>®</sup>, please view their website, where you can find a parent app demo, information on their security measures and much more. (https://www.spottv.pro/live/)

In addition to the information contained in this letter and the attachments, our staff are working this week on filming a "walk-through" video for you and your student to watch together prior to your first day of class. This video will walk you through the new arrival and departure procedures, as well as show you some of the many health and safety protocols all staff and students will be expected to adhere to while in the gym. Our hope is that this video will ease any apprehensions that you, or your student, might have as they return to class, particularly in light of the fact that parents will not be in the viewing room. As soon as the video is completed and edited we will email it to.

## Inland Empire Gymnastics Academy Reopening Phases

- PHASE 1 Competitive, Recreational and Tumbling Classes
- PHASE 2 Add in Preschool/Kinder Classes (Tumble Tykes and Tumble Kids)
- PHASE 3 Add in Parent Participation Classes (Bouncing Babies, Play Gym, Tyke Gym)

Phase 1 of the IEGA Reopening Plan will begin on Monday, June 15. While we do not have a specific date for Phase 2 or Phase 3, our hope is to be ready to move into Phase 2 by the beginning of July, which is when Spot TV<sup>®</sup> should be fully operational.

## **Getting Re-Enrolled in Classes**

Beginning tomorrow, Tuesday, June 9, the Hospitality Staff will be calling all currently enrolled families to match their student(s) with a new class. To allow for appropriate social distancing, as well as necessary cleaning and disinfecting, the IEGA class schedule has been modified, with class start times staggered by 15 minutes. While we are confident that we have constructed a schedule, which will enable us to accommodate all currently enrolled families, day and/or time changes may be necessary when reenrolling and we are grateful for your flexibility and patience in this process as we work to find a place for all our students.

Please note that tuition for all classes has increased, in spite of some class times being decreased. We know this seem counter intuitive, but with significantly reduced class sizes, mandatory post-class cleaning and disinfecting, and the need for additional staff to monitor student health and safety throughout the day, raising tuition was something that we just couldn't avoid. However, because all of you now have credit on your account from the past three months, these small increases will not be felt right away.

Enrollment calls will proceed in the following order:

- 1. Families who selected the Family Loyalty Plan, continuing with full tuition during our pause in programming;
- 2. Families who opted for the Tuition Relief Plan; and finally, if there is still space
- 3. Families who elected to drop enrollment or potential new families

WOW...that was a lot of information! However, we know that many of you will have additional questions in the days ahead. The fastest way to get answers right now is to send us an email, but if you call and leave a message during this time, please be patient as we are calling over 350 families in the next five days. Thank you again, from the bottom of all our hearts, for your support and encouragement over the past 12 weeks. Each and everyone of you has made all the difference in ensuring that IEGA can reopen its doors, and we can't wait to see everyone back in the gym next week!

Gymnastically Yours,

Katie Willis, Owner Inland Empire Gymnastics Academy